



 **Pettigrew**
FAMILY FUNERALS
here when you need us



ABOUT US

We Are Here For You

Pettigrew Family Funerals have been caring for families for 50 years, commencing business in Wallsend in 1969 by brothers Allan, David and Neil Pettigrew. Today we are the largest funeral company in Newcastle and now in our third generation with the business being run by Allan's grandchildren.

Their father, Ian was a visionary in the funeral industry, always putting the needs of the families who required the services of Pettigrew Family Funerals first in all his

decision making. Under his leadership and guidance the company grew to what it is today. His children are dedicated in keeping their father's vision alive, their focus the same, caring for what has been built by their father and grandfather.

But the company's success is thanks to the caring, loyal and professional staff, many of whom are long term employees who see their roles as not just a "job" but as a service to the community.

We are proud to care for our families during such an important time of need, with a high standard in both service and facilities to ensure we create the perfect farewell.

Our team will be here for you every step of the way, guiding you through the process and ensuring your loved one is remembered and honoured, as we believe every person is unique and we encourage families to celebrate that uniqueness.



Three generations of Pettigrew Family Funerals

IAN PETTIGREW

19 August 1959 - 19 December 2015

Ian was a loving, caring and wonderful man, a successful businessman, a respected member of the Wallsend community, a proud Novocastrian and a great friend.

He was only 23 when he started working in the family business, immersing himself in learning every aspect of the business, Ian loved the funeral industry.

In 2000, he took over the running of the business from his dad and he grew the business to the success it is today. In May 2014 he and his wife, Leanne, purchased the business, with excitement to grow the business to provide more for our families.

Ian had a strong sense of community responsibility. He believed in giving back and this was highlighted by being involved in many community organisations. Ian was a life member and Past President of the Christian Churches Soccer Association, President of the Federal Park Committee, on the Board of Directors of the Glendale Sports Centre, a committee member for Relay For Life, Cancer Council and he was incredibly honoured to be elected as Vice President on the Board of Directors for the Hunter Business Chamber.

Ian's greatest love was for his adoring wife Leanne, and their three children, Amy-Lea, Ryan and Joel. To say he was proud of them was an understatement. He was humble, caring and considerate of other's feelings.

Yes...Ian lived his life to the fullest! But as much as Ian enjoyed doing all of that his true love was for his friends and his family.



LOCATIONS AND FACILITIES

Wallsend, Belmont and Mayfield West

We have 3 locations, each have a beautiful modern chapel with state-of-the-art equipment where you can share cherished photos, play meaningful music and facilities to record the service.

All with a spacious foyer for overflow along with purpose-built catering facilities where your family and friends can stay and share memories over a cuppa following the service. For those who would prefer a more intimate service for just close family we have our private chapels.



WALLSEND

12 Harris Street, Wallsend

Our Wallsend Chapel was our first location which opened in 1969 and is our main office.

We offer our families a 150 seat chapel, purpose built function centre, an intimate private chapel, and parking for 35.



BELMONT

444 Pacific Highway, Belmont

Our newly built Belmont location includes a beautiful modern chapel for 150, private chapel for 20 and function room for 150.

It also provides 35 carparks for our families.



MAYFIELD WEST

3 Murray Dwyer Circuit, Steel River

Our new flagship location will be opening end 2019. Providing state of the art facilities including a large chapel for 700 with mezzanine level, function centre, private chapel for 30, and parking for 200.





OUR TEAM

Looking After You Every Step Of The Way

We are proud to have a team that can assist in every aspect of the service, making this time as easy as possible for our families. Giving our families a chance, not just to say goodbye, but to celebrate and honour their loved ones life in the most fitting way possible.

Our team will look after each area of the service, including:

A team of supportive Funeral Arrangers - guiding families during the organisation of the service according to the wishes of the family and be there for the family every step of the way.

Our caring Celebrants - with compassion and care they lead a wonderful service reflecting on the life and essence of the person whose service they are conducting.

A talented team of Graphic Designers and IT specialists, who passionately design beautiful keepsakes for our families, including service sheet handouts, photo tribute presentations, screensavers and framed photographs

The beautiful floral covers, reflection flowers and custom floral work is designed and created by **our talented florist**, Rachel (grand-daughter of Allan Pettigrew)

Our caring Administration and Finance Teams - who are there to assist you whether by phone or if you come to either our Wallsend or Belmont Chapels.

Skilled and respectful Mortuary Technicians - with dedication and respect our morticians skilfully take care of your loved one.

Our hard working "behind the scenes" Funeral Assistants - whose roles involve bringing your loved one into our care, attending the funeral and conveying your loved one to their final resting place. They also ensure our facilities are professionally presented.

A large Catering Team, including a Full Time Chef - provide a special time after the service with family and friends. A chance to recall memories over a cuppa and canapés.

STEP BY STEP

Stages Of The Journey

STEP 1

Planning Ahead

Although not necessary, planning ahead can relieve some of the emotional stress on your family, reducing the financial burden, as well as giving you the opportunity to create a meaningful service the way you would like to be celebrated – one that reflects who you are and what was significant to you throughout your life.

We can guide you through the options available if this is something you would like to consider.

STEP 2

When The Time Comes

We are all individual and react in different ways when someone we love passes away. Take your time and when you're ready call us any time on 4951 1166, we are here for you 24/7.

Two of our trained staff will bring your loved one into our care with respect and dignity. During this time, they will talk you through what will happen and answer questions you may have.



STEP 3

Arranging The Funeral

Organising a service for a loved one can be daunting and difficult, but we are here to guide and help you through every step of the way.

You will first meet with one of our Funeral Arrangers, at our office or the family home. During this time you will go through:

The service details: Date, time & location as well as coffin and floral choices.

The legalities of their passing. Their full name, dates, marriage/s, children & parents details

STEP 4

Customising The Service

Ways to personalise the service and to help celebrate the life of your loved one, can include special music, photo tribute, service sheet handouts and poems.

Our IT specialists and Graphic Designs in our design team can assist in designing the photo tribute, service sheets, two very special keepsakes for you and your family.

Your celebrant or clergy will take you through the running of the service, what you would like them to say, who will speak along with special items, such as poems, readings and music to make your loved ones service more personal.

STEP 5

The Funeral Service

Although it's a day to say goodbye to a loved one, it is also a day to celebrate and honour them and to remember the wonderful memories.

Your Funeral Arranger and our funeral staff will be there to help you on the day. Everything will be organised so you can spend the time with family and friends.

STEP 6

After The Funeral

We are here for you. The days, months and years following the passing of your loved one can be difficult, please know we are here to help whenever its needed. If you feel you may benefit from counselling, we can cover the costs of face to face counselling through our partnership with Lifeline. We can also provide grief literature to assist.

The **ashes** will be ready around 1 week following the service, and you can collect from our offices or we can have them transferred to a memorial park on your behalf.

The **death certificate**. We process on your behalf the registration of death with Birth, Deaths and Marriages, the death certificate along with notifying Centrelink or Veteran's Affairs.

You will receive the death certificate between 2-4 weeks following the service. The original along with 3 certified copies. If you need any more please just let us know.



PRE-PLANNING

Creating A Personal And Meaningful Service

There are many advantages in planning ahead – relieving some of the emotional stress on your family, as well as reducing the financial burden the cost of a funeral will present to your family. Perhaps most importantly, planning ahead gives you the opportunity to create a very personal and meaningful funeral ceremony for yourself – one that reflects who you are and what was significant to you throughout your life.

Pre-Arranging Your Funeral

We will guide you through all options and outline the costs involved so that you can design a funeral service reflecting your wishes.

Pre-Paying Your Funeral

Paying for your funeral guarantees we will carry out your funeral to your wishes, it also locks in the price at the time of signing the contract and all items will be honoured regardless if funeral costs increase (with the exception of burial costs).

My Personal wishes

We have a wonderful booklet available titled “My Personal Wishes” that will guide you through the additional options for your funeral that are not covered in the basic pre-paid, such as music selection, special poems, readings or how you would like to be remembered. Taking home this booklet gives you the chance to take your time filling in your preferences for your own funeral service. Once completed, place it with your other important personal papers so when the time comes your family will be able to carry out your wishes.



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